

BHP Billiton

Estate and Facility Management Services

The Brief

BHP Billiton is the world's largest diversified resources company, spanning twenty countries with more than 35,000 employees working in more than one hundred operations.

BHP Billiton's aim is to become a premier global company and to occupy industry or near industry leader positions within the major commodity businesses.

Its European, African and Middle East businesses were being operated from seven offices in England and Scotland and five site offices elsewhere, which had occurred through historical growth and acquisitions. Operating efficiencies and improved communications were required to support their business goals.



Services Provided

- Estates and FM operational strategy
- Lease negotiations
- Property search and evaluation
- Remodelling organisational structure
- Change management
- Definition of service level agreements and performance monitoring systems
- Procurement services
- Move management services
- Design services
- Project management

Our Approach

Forward Group was appointed to undertake an accommodation rationalisation of the European estate. This required the identification of a new HQ office to meet the various requirements of the twenty-four divisions being collocated. Lease negotiations and terminations were managed with the subsequent full design services for the fit out of 100,000 square foot landmark office building in central London.

Facilities management services were delivered ensuring an integrated global strategy.

Subsequent dilapidations surveys, refurbishment works and disposals were undertaken maximising the return on existing assets and making the business case for the rationalisation robust.

The Results

New ways of working implemented through the property rationalisation and managed through our change management services allowed improved communications to be gained, more effective means of working facilitated by the workplace design solutions and commercially reduced spatial requirements by some 40% with the associated monetary savings.

FORWARD

GROUP

- Aviation
- PFI
- Built environment